SHERBURNE COUNTY RESOURCE DIRECTORY

FOR PERSONS WITH DEVELOPMENTAL DISABILITIES

Developed By:
Sherburne County Developmental Disability Advisory Committee (DDAC)
2017
This resource directory is provided by the
Sherburne County Developmental Disability Advisory
Committee.
This committee’s mission is to provide support to persons and
organizations that work to enhance services for persons with
developmental disability services.

If you are interested in learning more about this committee or
would like to attend a meeting, please contact Nicole Bender at
(763) 765-4178.
Some of the service options provided in the following areas must be directly coordinated through Sherburne County Health & Human Services Disability Services Unit. Sherburne County follows the eligibility and policy guidelines of the Minnesota Department of Human Services (DHS) as well as policy guidelines specific to these services in Sherburne County. For more detailed information, or a list of most current service providers in the area, as well as Personal Care Assistance (PCA), please contact Sherburne County at (763) 765-4000. You can also visit the DHS website at [www.dhs.state.mn.us](http://www.dhs.state.mn.us).

If you want more general resource information, please contact the Minnesota Help.Info line at (866) 333-2466 or [www.MinnesotaHelp.info](http://www.MinnesotaHelp.info).

**Support Services**

**MnChoices**
MnCHOICES is a single, comprehensive assessment and support planning web-based application for long-term services and supports in Minnesota. MnCHOICES uses a person-centered planning approach to help people make decisions about long-term services and supports. MnChoices determines service eligibility for publicly funded programs and services such as: Developmental Disability Waiver, Consumer Support Grant, Personal Care Assistance, Family Support Grant, Semi-Independent Living Services, and Case Management.

**Case Management**
Case management may be provided to people diagnosed with an intellectual disability, brain injury, and/or a related condition living in Sherburne County. If eligible, the Case Manager works with the person and if applicable, the family, to coordinate needed services. The Case Manager will then monitor effectiveness of the services and will meet with the person/involved parties at least semi-annually to review progress and continued needs.

**Consumer Support Grant**
This is a state funded alternative to home care services (i.e. home health aide, personal care attendant, and private duty nursing). This program allows an eligible person to convert a portion of payments for specific home care services into cash grants. The monthly cash grants to replace fee-for-service home care services. With county assistance, people can manage and pay for a variety of home and community based services. People eligible for this program must also be eligible for Medical Assistance, home care services, and county case management. Budget amount is determined by a MnChoices assessment.

**Home and Community Based Medicaid Waiver for Persons with Developmental Disability (DD Waiver)**
People living in Minnesota and diagnosed with developmental disabilities and/or related conditions, who require a level of care provided in an intermediate care
facility (ICF/DD), may be eligible to receive services in community settings, such as a family home or independent living settings. Under the DD Waiver, a menu of cost effective alternatives are offered to help a person live in the community as fully, productively and independently as possible. People eligible for this program must be eligible for Medical Assistance as well as criteria outlined under this waiver program. Services include: In Home Family Support (IHFS), Respite, Consumer Directed Community Supports (CDCS), modifications, etc. Eligibility is determined by a MnChoices assessment.

**Family Support Grant**
This grant program provides a state cash grant to families of minor children (under age 21) with a qualifying disability. The goal of this program is to prevent or delay out of home placement of minor children and to promote family health and social well-being by facilitating access to family-centered services and supports. Recipients must be eligible for county case management services for this program.

**Personal Care Assistance (PCA)**
This program provides services to people who need help with activities of daily living and health-related functions. PCA services may be provided through hands-on assistance, supervision, cueing, redirection, and intervention for behaviors including observation and monitoring. People eligible for this program must have Medical Assistance and go through a MnChoices assessment to determine amount of PCA they are eligible for. A list of agencies that provide home care services will be given at the time of assessment.

**Sherburne County Support Grant**
The funding from this support grant may be used for short-term care to a person due to the absence of or needing to relieve family members/primary caregiver in terms of a ‘break.’ The grant may also be used for specialized equipment/training specific to the person’s disability. People eligible for this program must qualify for county case management services.

**Semi Independent Living Services (SILS)**
SILS is a county/state funded program that provides support services to people who are living or planning to live in a more independent setting. This service assists individuals with gaining independent living skills. People eligible for this program must qualify for county case management services, be 18 years of age, and plan to or currently live independently. Eligibility for SILS is determined by the MnChoices assessment.

**Community Based Residential Service Options**

**Community Residential Setting (CRS)**
(Previously referred to as Family or Corporate Foster Care)
This residential service provides up to 24 hour supervision for people with varying levels of care/independence. These sites are intended for four or fewer
people living as roommates. Usually the term CRS is used to designate a corporation model, but also includes some licensed foster care homes. This residential service is an option through the Home and Community Based Waivers or private pay. This service provides 24 hour supervision within a structured home with food, lodging, protection, supervision and household services. Case managers will help assist individuals in locating corporate provider openings. This service may also provide programming services for people in need of additional skills training. Due to monthly changes in active foster care homes in Sherburne County, please contact the Foster Care Licensor at (763) 765-4000 for the most updated listings of homes.

**Intermediate Care Facility (ICF)**
An ICF is a residential service that provides 24 hour supervision for individuals in need of active treatment and therefore a 24 hour plan of care. Sites are typically for six or more people.

*Licensed ICF’s in Sherburne County:*
Opportunity Manor  [www.opportunitymanor.org](http://www.opportunitymanor.org) (320) 240-1900
Opportunity Partners  [www.opportunitypartners.org](http://www.opportunitypartners.org) (763) 441-0960

**Supported Apartments**
Supported Apartments are an alternative to adult foster care with supports provided to individuals in their own apartment (with or without a roommate). These supports are typically funded through a waiver. The support provider is available 24 hours per day to the individuals they serve. This type of setting is appropriate for individuals who have developed skills to work toward living on their own, but still require some level of support with activities of daily living (budgeting, cleaning, cooking/menu planning, shopping, transportation, etc…). A Case Manager can help determine whether a Supported Apartment is appropriate for an individual.

**Subsidized Housing**

*Housing Coalition of St. Cloud* .......................... (320) 259-7676
Provides information and support, advocacy and assistance regarding housing for families, singles, the homeless and disabled.

*Housing and Urban Development (HUD)*
Provides housing services including a list of apartment complexes with subsidized units, homeless assistance, community development, public housing and Section 8 programs.  .......  [www.hud.gov](http://www.hud.gov) ............... (612) 370-3000
Housing Choice Voucher Program (formerly Section 8 Voucher)
Rental assistance program that allows the voucher holder to live in any approved housing that meets HUD qualifications. The holder of this voucher will pay approximately 30% of the total household income for housing. Sherburne County residents can apply for this voucher through St. Cloud Housing and Redevelopment Authority (HRA)… www.stcloudhra.com....(320) 252-0880

Minnesota Supplemental Aid (MSA)/Housing Assistance
This is a state program that gives a monthly cash payment to individuals who are aged, blind, or disabled, and who get Supplemental Security Income (SSI). MSA payments can help you pay for room and board…….http://www.housinglink.org
(612) 522-2500

Subsidized Housing
These apartment buildings were built with federal help and the occupant pays up to 30% of their household income providing all occupants meet the income and eligibility guidelines. This assistance stays with the building. If the occupant moves, they DO NOT take the income eligibility with them.

Subsidized/Low Income Housing Resources:
Anoka County Low Income Housing Information............... (763) 576-2721
Benton County Low Income Housing Information/TRICAP ..(888) 765-5597
Mille Lacs County Low Income Housing Information........... (763) 389-2442
Sherburne County Low Income Housing Information......... (763) 765-4000
Stearns County Low Income Housing Information/HRA..... (320) 252-0880
Tri-Cap............................................................... (888) 765-5597
Wright County Low Income Housing Information............ (763) 682-7414

Emergency Shelters
Anna Maries, St. Cloud......................... (800) 950-2203, (320) 253-6900
Salvation Army Emergency Shelter............................. (320) 252-4552

Vocational/Habilitative Training Programs
Funding for people to participate in the following programs usually comes from the county of service or Rehabilitation Services. Vocational training programs can include, but are not limited to each of the areas listed below:

Competitive Employment
These are jobs that pay minimum wages, in community based work settings alongside non-disabled people. Employment can be part time or full time and supported with program services or natural supports.
**Extended Employment**
Similar to competitive employment, extended employment offers people job placement, on-the-job training, and follow-up services for the employee by a professional job counselor. Follow-up services can be life-long.

**Supported Employment/Enclaves**
Supported employment can look different for everyone; a work crew consisting of three or more people and an agency job coach, independent employment with job coach check-ins, etc. Wages for employees may be competitive or piece rate wages.

**Center Based Program**
A setting that provides a vocational based atmosphere that meets the varied work needs and abilities of those receiving services. Work options are contracted with community businesses for a variety of in-center productions and wages are often piece rate.

**Vocational/ Habilitative Training Agencies**
Goodwill*Easter Seals Mission Services………………. (763) 441-2766
Functional Industries … www.functionalindustries.org ….(763) 682-4336
Options, Inc. www.Options-inc.org ……………………. (763) 263-3684
Rehabilitation Services……………………………Monticello (763) 295-5894
www.positivelyminnesota.com …………………St. Cloud (320) 308-5320

**Financial Assistance**
Sherburne County Health & Human Services………….. (763) 765-4000
For information and/or to apply for Medical Assistance (MA), Minnesota Care, General Assistance (GA), Food Support (SNAP), Group Residential Housing (GRH) or Emergency Assistance (EA).

Social Security Administration… www.ssa.gov ………….. (800) 772-1213
Social Security Disability Insurance (SSDI) pays benefits to you and certain members of your family if you are “insured”, meaning that you worked long enough, paid Social Security taxes and have a disability. Supplemental Security Income (SSI) pays benefits based on financial need to people with a disability.

Work Incentives Connection www.mnworkincentives.com (800) 976-6728
This agency can help educate you on what effects work will have on your benefits.

Disability Benefits 101……. www.mn.db101.org …………. (866) 333-2466
Provides tools and information on health coverage, benefits, and employment for people with a disability.
**Food Shelves/Programs**

Becker Food Shelf .................................................. (763) 261-4612  
Big Lake Food Shelf .................................................. (763) 263-2432  
CAER, Elk River ........................................ www.caerfoodshelf.org ........ (763) 441-1020  
Clearwater Food Shelf ............................................. (320) 558-2954  
Corner Cupboard Food Ministry (Elk River) ................... (763) 263-7878  
Fare for All ....................................................... https://fareforall.org/ .................. (763) 450-3880

Located in Sherburne County, provides $28-35 worth of food for $12-20 and 2 hours of community service or volunteer work. You can assist them with food give away for your community service hours also.

Meals On Wheels, Elk River ..................................... (763) 441-6288  
Meals on Wheels, Monticello .................................. (763) 295-4031  
Princeton Pantry ..................................................... (763) 631-3578  
Salvation Army .......................................................... (320) 252-4552

Located in St Cloud, provides 5-7 day’s supply of food every 30 days for Sherburne County residents.

**Medical**

* Please refer to local listings for medical clinics and hospitals.*

Sherburne County Health & Human Services .............. (763) 765-4000  
To apply for Medical Assistance, MinnesotaCare or General Assistance Medical Care. You can apply online at www.mnsure.org.

Sherburne County Public Health  
Sherburne County Public Health provides a variety of services including the following: Breastfeeding support, Car Seat Safety checks, Healthy Pregnancy, Following Along Program, Family Home Visiting, WIC, etc… Please refer to the website for more detailed information and a full list of services provided.  
http://www.co.sherburne.mn.us/hhs/familyHealth/  

Fetal Alcohol Syndrome Diagnostic Clinic ................. (320) 229-4945  
Provides diagnosis for children age six months through adult, with priority given to referrals from Sherburne, Benton, and Stearns counties.
**Dental Resources**

Agencies accepting MA, Minnesota Care, and payment plans:

- **Appletree Dental**, Coon Rapids. (763) 784-7570
- **East Central Dental Clinic**, Braham. (320) 396-4417
- **Elk Plaza Dental**, Elk River. (763) 441-4200
- **Elk River Family Dentistry**, Elk River. (763) 441-9181
- **Health Source Dental Clinic**, Cambridge. (763) 689-7306

A referral from a county case manager is required.

**Hennepin County Medical Center** (612) 873-3000

Clinic primarily handles extractions and oral surgery.

- **Midwest Dental**, Big Lake. (763) 263-2222
- **Sand Prairie Dental**, Big Lake. (763) 263-6350
- **St. Cloud Technical College**, St. Cloud. (320) 308-5919

All work is completed by students at a very low cost that is not covered by insurance. This service is only open during the fall and spring semesters.

**U of M Dental Clinics**, Minneapolis. (612) 625-2495

All work is completed by students.

**Medical Supply/Equipment Companies**

- **Arrowhealth Medical Supply**, Sauk Rapids. (320) 654-9966
- **CARE Medical Supply**, Sauk Rapids. (320) 251-8261
- **Corner Home Medical**, St. Cloud. (320) 257-6184
- **Freedom Medical Supplies**, Waite Park. (320) 258-4055
- **Handi Medical Supply**, Coon Rapids. (651) 789-5858
- **Lincare**, Cambridge. (763) 691-0172
  
  St. Cloud. (320) 654-1747
- **NuMotions**, Waite Park. (320) 259-7700
- **Northway Dental Associates**, St. Cloud. (320) 253-7700
- **Reliable Medical Supply**, Buffalo. (763) 684-1778
  
  Waite Park. (320) 259-5900
- **Total Medical Supply**, Spring Lake Park. (763) 784-6140

**Transportation**


Car clinic is offered monthly on first come, first serve basis. They assist with some minor repairs on legal vehicles. Contact CAER for an appointment.


Services, including transportation, provided by volunteers recruited from congregations and general public.
Loving Hands Transportation LLC, Zimmerman…….
https://www.lovinghandstransportation.com/contact.html...(763)-607-8700
MetroBus, St. Cloud……. http://www.ridemetrobus.com…… (320) 251-7433
MNet (Minnesota Non-Emergency Transportation)……… (866) 467-1724
Medical transportation program for people on Medical Assistance.
Schu-Tran LLC, Oak Park…………………………….….. (320)-968-7478
Trailblazer Transit, Monticello……$2 transport within Monticello. Cannot be billed through a waiver…………………………………….. (888)-743-3828
Tri-CAP, Waite Park.……..http://www.tricap.org............... (888) 765-5597
TriCAP provides bus services in Sherburne County on specific routes within the cities of Elk River and Big Lake. Curb to curb transit services are also available. The fares and passenger guidelines can be found on their website. A Tri-CAP Outreach Specialist is also available at the Sherburne County Government Center in Elk River. They are available on Mondays from 8am-4pm. To schedule an appointment, the phone number is (320) 247-8236.

Mental Health
Disability Linkage Line…………………………………… (866) 333-2466
First Call for Help……………………………………….. dial 211 or (800) 543-7709
Four County Adult Mental Health Crisis Response…….. (800) 635-8008
Lutheran Social Service Crisis Nursery…………………….. (320) 654-1090
Mental Health Crisis Line………………………………… (800) 635-8008
National Association of Mental Illness (NAMI)………….. (888) 626-4435
……. www.namihelps.org
Sherburne County Crisis Nursery…………………………….. (763) 241-2650
Sherburne County Health & Human Services…………… (763) 765-4000

Social and Recreational Activities
Community Education
Providing adults with disabilities with opportunities for social interaction through outings and classes:
HOPE- Elk River Area School District #728………………….. (763) 241-3520
Opening Doors- Buffalo Area School District #877…………. (763) 682-8770
* service area includes Becker, Big Lake, Buffalo, Monticello
Project Challenge- St. Cloud School District #742………….. (320) 257-3822
Camp Bliss, Walker……….http://www.campbliss.org/…….(218)-547-4004
Confidence Learning Center..www.campconfidence.com... (218) 828-2344
Year-round outdoor education and recreation center for people of all ages with varying abilities as well as their families/care providers.
Elk River Senior Activity Center .......................... (763) 635-4500
Friendship Ventures Services (Camp Friendship) ........ (800) 450-8376
With camp and resort options, this provides both children and adults with
recreational experiences during summer and winter months. There are also
travel opportunities year-round through Venture Travels.
ILICIL, Center for Independent Living, Sauk Rapids..... (888) 450-8376
Provides a number of independent living activities and social/recreational
activities and classes in the St. Cloud area.
Meridian Services: Social Recreation Group ............... (320) 255-5151
Provides social activities and transportation in the local community. Referral
must come from county case manager.
People First/Sherburne County ............................... (800) 775-3196
A group that promotes self-advocacy, teaches leadership skills and offers a
variety of training.
Saint Michael Foundation, St. Michael....................... (763) 670-4701
http://www.stmichaelfoundation.com
Focuses on helping individuals with developmental delays build lifelong
relationships and work on their life skills in the process.
Special Olympics
Providing people with developmental disabilities opportunities to train and
participate in a variety of individual and team sports, social events, and lifetime
activities. Local participating areas:
Elk River .......................................................... (763) 280-3232
-offers aquatics, basketball, bowling, softball, track and field, and women’s
volleyball.
Monticello ......................................................... (763) 263-2890
-offers basketball, bocce ball, bowling, golf, softball, and swimming.
Milaca .............................................................. (320) 982-7193
-offers equestrian, track and field, bowling, basketball
Foley ............................................................... (763) 260-0289
-offers track and field, softball, basketball

Abuse/ Neglect/ Protection Services
Anna Marie’s Shelter, St. Cloud ............................... (320) 253-6900
MN Domestic Violence Crisis Line ......................... (866) 223-1111
MN Adult Abuse Reporting Center (MAARC) ............ (844) 880-1574
Rivers of Hope, Monticello ................................. (763) 295-3433; (800) 439-2642
Sherburne County Health & Human Services ............ (763) 765-4000
STARS Children’s Mental Health www.starsnetwork.org.. (763) 271-5321

Parent and People Education & Support
Arc United
http://www.arcmidstate.org/ ............................... (320) 251-7272
Arc United serves children and adults of all ages with varying abilities and their
families in 11 counties, including Sherburne County. Core services include
information and referral, individual and family education, training and support, and advocacy. Program/services include: Sibshops, People First, SAM (Self Advocates of Minnesota), Housing Access Services, and Civic Engagement.

**Autism Allies**  
www.autismallies.org ......................................................... (612) 384-4265  
Nonprofit organization dedicated to improving the lives of people with autism and their families by providing financial support, education, services, and research to help people reach their fullest potential.

**Autism Society of Minnesota**  
www.ausm.org ................................................................. (651) 647-1083  
The Autism Society enhances the lives of people with autism spectrum disorders. Services/programs include: information and referral, behavioral consultation, newsletters/resource library, camps, parent support groups, mental health services and advocacy.

**Brain Injury Association of Minnesota**  
www.braininjurymn.org .............................................. (612) 378-2742 or (800) 669-6442  
The Brain Injury Assn. of Minnesota provides help, hope and a voice for Minnesotans who live with a brain injury. Program/services include case management, public policy, as well as education, multi-cultural outreach, public awareness, and speakers.

**Substitute Decision Making Options**  
Anyone, upon turning 18 years old, may continue to need help making important life decisions. Some options to assist with this can include:

**Guardianship**  
Guardians can be appointed and has the legal authority to ensure that all aspects of daily living are being provided including food, shelter, clothing, and health care.

**Representative Payee**  
A person who acts as the receiver of United States Social Security Disability or Supplemental Security Income for a person who is not fully capable of managing their own benefits.

**Conservator**  
A conservator can be appointed to manage and preserve the person’s financial affairs.
Power of Attorney
This designates someone to act on a person’s behalf to manage financial affairs; can be specific to a certain task or broad enough to cover many financial duties.

Medical Directive
A medical plan put in writing, usually set up with the person’s primary doctor, and identifies what actions should be taken if a person is unable to direct their own care.

Other Resources to gain further knowledge on Substitute Decision Making:
Law Help Minnesota…………………………… www.lawhelpmn.org
Minnesota Association for Guardianship and Conservatorship www.minnesotaguardianship.org
MN Judicial Branch……………………………. www.mncourts.gov/

Advocacy, Civil, Legal Rights
Arc Midstate
http://www.arcmidstate.org/ ……. ………………………… (320) 251-7272
Arc Midstate serves children and adults of all ages with varying abilities and their families in 11 counties, including Sherburne County. Core services include information and referral, individual and family education, training and support, and advocacy. Program/services include: Sibshops, People First, SAM (Self Advocates of Minnesota), Housing Access Services, and Civic Engagement.

Minnesota Disability Law Center
www.mndlc.org …………………………… (612) 332-1441 or (800) 292-4150
The center addresses the unique legal needs of people with varying abilities. A statewide project, DLC, provides free, civil legal assistance to people with disabilities on legal issues that are related to their need.

PACER
www.pacer.org …………………………… (952) 838-9000 or (888) 248-0822
PACER is committed to expanding opportunities and enhancing the quality of life for children and young adults with disabilities and their families. PACER provides a variety of assistance/information with particular emphasis on special education advocacy.

St. Cloud Legal Services
http://mylegalaid.org/………………………… (320) 253-0121
This agency provides legal advice or representation to low-income people who meet eligibility guidelines in its service area (including Sherburne County) for the following legal concerns: Immigration, Education, Family, Housing and Public Assistance Benefits.
Disability Linkage Line
www.positivelyminnesota.com ........................................ (866) 333-2466
A free, statewide information, referral and assistance service to help people with disabilities, chronic illnesses and their representatives learn about resources and connect them to community services/supports.

Down Syndrome Association of Minnesota
www.dsamn.org ........................................ (651) 603-0720 or (800) 511-3696
The association provides information, resources, and support to people with Down Syndrome, their families and their communities. Services include parent support groups, resource lending library, and informational packets.

Epilepsy Foundation of Minnesota
www.efmn.org ........................................ (651) 287-2300 or (800) 779-0777
The foundation provides epilepsy awareness and education programs, information and referral, advocacy and support, youth and family programs and a used clothing donation center.

Minnesota Services for the Blind & Visually Impaired
www.mnsssb.org ..................................(320) 308-4800, TTY (320) 308-6401
Services include: vocational counseling, training, job placement, psychological testing, rehabilitation counseling and help with specialized equipment to anyone of any age in Minnesota who has a vision loss that creates barriers to their vocational or personal independence.

Minnesota Services for the Deaf and Hard of Hearing
www.dhs.state.mn.us .............................. (320) 255-3502, TTY (866) 488-3909
The Department of Human Services contracts with Regions Hospital to provide short-term counseling, telephone equipment distribution program, sign language interpreter referrals, information, referral and ADA issues.

United Cerebral Palsy of Central Minnesota
www.ucpcentralmn.org ............................... (320) 253-0765
The Central location services people with barriers related Cerebral Palsy in Stearns, Benton and Sherburne Counties. Programs and service include assistive technology, individual and family support, employment assistance and advocacy, housing, therapy, and scholarships for post-secondary education.

Clothing/Furniture/Household Items
ACTS, Big Lake ............................................... (763) 263-2287
Becker Thrift Store, Becker .................................... (763) 261-4852
Big Lake Thrift Store, Big Lake ............................ (763) 263-1855
CAER, Elk River ............................................. (763) 441-1020
Goodwill Easter Seals http://www.goodwilleasterseals.org
Elk River (763) 274-1822
Waite Park (320) 654-9012
Great Room of Elk River (Faith and Action) [http://www.grfia.org/](http://www.grfia.org/)
Elk River (763) 633-0089

**Princeton Used Clothing Center**, Princeton........................ (763) 389-8380

**Salvation Army Thrift Store**........ [http://www.salvationarmy.org](http://www.salvationarmy.org)........
St. Cloud (320) 252-4552
St. Cloud (320) 252-4552
St. Cloud (320) 253-5664
St. Cloud (320) 252-2229
Elk River (763) 274-2764

**Samaritan Way**, Elk River…. [www.samaritanway.com](http://www.samaritanway.com)…….(763) 241- 0242

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**Energy Assistance Programs**

**Tri-Cap, Waite Park**............ [www.tricap.org](http://www.tricap.org) ............ (888) 765-5597
A Tri-CAP Outreach Specialist is also available at the Sherburne County Government Center in Elk River. They are available on Mondays from 8am-4pm. To call and set up an appointment, the phone number is (320) 247-8236.

Salvation Army HeatShare............................................. (800) 842-7279

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**Tax Assistance Program:**

Call United Way 2-1-1 for free tax site locations;
[http://www.unitedway.org/myfreetaxes](http://www.unitedway.org/myfreetaxes)

**AARP Tax Aide**.......................................................... (888) 227-7669

**Tri-Cap, Waite Park**... [http://tricap.org/assistance/taxes/](http://tricap.org/assistance/taxes/) ... (888) 765-5597

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**Telephone Assistance Programs**

**Minnesota Public Utilities Commission:**
[http://mn.gov/puc/consumer/telephone-discounts.jsp](http://mn.gov/puc/consumer/telephone-discounts.jsp)